

**CBSE Class 12 Business Studies
Syllabus Deleted Portion for 2020-21**

CLASS–XII

Part A: Principles and Functions of Management

Unit	Topic deleted
Unit 3: Business Environment	Demonetization - concept
	Impact of Government policy changes on business with special reference to liberalization, privatization and globalization in India
Unit 4: Planning	Single use and standing plans. Objectives, Strategy, Policy, Procedure, method Rule, budget and Programme
Unit 5: Organising	Topics Deleted
	Formal and informal organisation- concept
Unit 6: Staffing	Staffing as a part of Human Resource Management concept
Unit 7: Directing	barriers to effective communication, how to overcome the barriers
Unit 8: Controlling	Relationship between planning and controlling

Part B: Business Finance and Marketing

Unit	Topic deleted
Unit 11: Marketing	Physical Distribution – components and channels of distribution
Unit 12: Consumer Protection	Consumer Protection: importance
	Consumer awareness - Role of consumer organizations and Non-Governmental Organizations (NGOs)